



AEROKRAFT TRAINING POLICY

Aerokraft is fully committed to the systematic training and development of all its employees with the aim to maintain a stable, well-motivated workforce with a high level of efficiency, effectiveness and customer awareness. In order to achieve the highest level of flight safety and to maintain high professional standards, Aerokraft has developed and is maintaining a training program for all staff members involved in ground handling.

The objective of the training is to promote safety and security awareness, to assure professional and quality work and to provide its staff and management the necessary procedures for safe and efficient ground services:

- Aerokraft provides for every employee a comprehensive and effective initial training, including standards of behavior, performance, security, health and safety;
- Aerokraft ensures that every employee receives timely and appropriate initial and recurrent trainings;
- Aerokraft ensures that the instructors and evaluators who conduct trainings and staff assessments for ground handling personnel are competent, qualified and when required certified to conduct such training activities;
- Aerokraft ensures that an appropriate training environment and materials are available to all employees;

Our company will constantly review and improve the training program in order to keep updated the entire training process taking into consideration the national and international regulations and standards.

General Manager,
Catalin ILIE

A handwritten signature in blue ink, appearing to read 'Catalin ILIE', written over the printed name.

Date,
01.09.2015